

IT Shop

HelpDesk, Accounts, Desktop Services, Training and more

IT Services

What we do:

- Network Access
- E-mail Services
- Web Space
- Limited File Storage & Backup
- Helpdesk Support
- Purchasing Advice
- Security Oversight
- PC Repair & Installations
- Poster Printing Services

See the IT Shop website for the latest information

- <http://www.chem.ufl.edu/itshop>

Need Assistance? Have a Question?

- Send e-mail to support@chem.ufl.edu
- Stop by the IT Shop (LEI 116-D) between 2pm – 3pm

Policy Review

University of Florida's Acceptable Use Policy

- <http://www.it.ufl.edu/policies/aupolicy.html>
- A must read! Covers Rights & Responsibilities, General Rules, Enforcement, Security & Privacy, Commercial Use, E-mail Use, Web pages, etc.

Departmental Policies

- <http://www.chem.ufl.edu/itshop/policies>
- A must read! Covers User Accounts, Password Guidelines, Network Usage, local Web Policy, etc.

Personal Computers

Network Registration

- If you own a desktop or laptop computer that you plan to use on the Department's network you need to register that computer with the IT Shop.
- Register at: <http://www.chem.ufl.edu/itshop/helpdesk/netreg.html>

Security

- All personal computers, in use on our network, need to run a licensed and updated virus scanning utility and should be configured to auto-upgrade its operating system to ensure that all patches are installed in a timely manner.
- McAfee VirusScan is available to all UF faculty, staff, and students for both business and personal use. See: <http://software.ufl.edu>